



The Yorkshire Water
COMMUNITY TRUST

Registered Charity No. 1047923

The current Trustees are:-

Ken Jackson (Chair) - Non-Executive Director of Kelda Group plc., and non-Executive Chairman of PM Group plc.

Judith Courts - a freelance management consultant, with a background in debt advice. Director of East Board, Bradford Community Housing Trust.

Adeeba Malik - Deputy Chief Executive of Quest for Economic Development (QED). Also a Board member of Yorkshire Forward.

Richard Ackroyd - Director of Regulation & Investment, Yorkshire Water Services.

Penny Pilling - Manager of Advocacy Services in the Hambleton/Richmondshire district of North Yorkshire.

Mimi Johnson - a retired teacher, who is presently a Trustee of the Menerva Educational Trust.

The following new Trustees have recently been appointed:-

Cecile Levine - works with the Bradford Cancer Support Centre, set up and developed a welfare benefits service for patients and affected families. Wrote and annually updates a Benefits & Information booklet which is widely distributed, including to all MacMillan Cancer Relief specialist nurses.

Kester Dean - a Disability Rights Adviser with Boothferry District CAB, and works for the Hinge Day Centre, a service for young people in housing need.

Trevor Eager - an Adviser with Spen Valley Citizens Advice Bureau, and a JP in the crime and family courts.

Abdus Salam - working at grass roots level as an education officer, following a career in local government in Race Relations, Housing & Community Affairs.

Newsletter

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The Principal Aims of the Trust are:

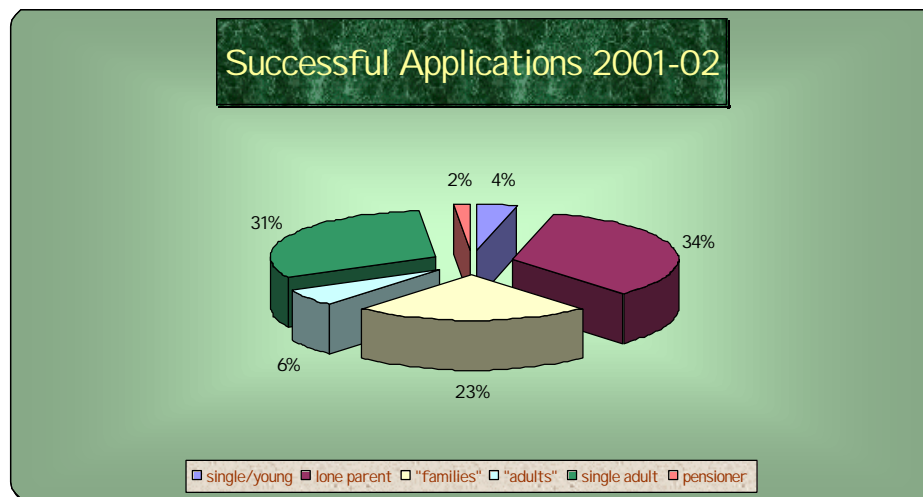
- to help those Yorkshire Water customers who are in conditions of need and are unable to meet or pay charges for the supply of water and sewerage removal
- to enable applicants to break the circle of debt and to resolve their debt problems in the long term
- to make donations to charitable or other institutions as the Trustees in their absolute discretion think fit
- to play a role in the establishment of Trust Funds throughout the water industry

For more information about the
Yorkshire Water Community Trust
please ring 0845 1 24 24 26
or you can E-mail: info@ywct.org.uk

The **Yorkshire Water Community Trust** is a registered Charity, and was launched by Yorkshire Water in August 1995 as a direct response to the obvious financial need of a proportion of its customer base.

The Trust provides monetary assistance to those customers in genuine need, and is governed by a board of Trustees.

In 2001/02 the Trust was able to help 861 individuals & families *who were in conditions of need*. This is from the 1,437 applications received (60% successful). Awards totalling £310k were approved by the Trustees, at an average of £360 each.



A similar budget is available this year, and so far awards totalling £105.5k have been approved by the Trustees to 329 successful applicants (59%) an average of £321 each.

Awareness: In a continued attempt to reach the most needy members of the community, the Trustees have recently embarked on a new awareness campaign.

Trustees are aware of the possibility of raising the expectations of those individuals and families who they will not be able to help. They feel that the most effective way to target awareness is through Citizens Advice Bureaux, local advice centres & community groups, where they are seeing and dealing with people in debt on a day-to-day basis. The net then spread a little, by getting almost 30 contacts in the Age Concerns across the region, and then various non-English community groups, particularly in West and South Yorkshire.

Now, with almost 300 advice centres on their regular mailing list, the Trustees are targeting via the NHS Primary Care Trusts throughout Yorkshire. Their frontline staffs see firsthand, and on a regular basis, the effect that debt can have on people's health. The Trustees hope that they can work with the PCTs, to become part of the holistic approach to health.



Charity Commission Review Visit: The Charity Commission carried out a routine visit to the Trust in May 2002.

The visit picks up on good practices as well as identifying points for the Trustees to consider. The Trustees are now considering the draft Report before responding to the Charity Commission.