

We are currently in the process of recruiting new **Trustees**, but the current ones are:-

Ken Jackson (Chair) - Non-Executive Chairman of PM Group plc., and a non-Executive Director of Kelda Group plc.,

Judith Courts - a freelance management consultant, with a background in debt advice.

Adeeba Malik - Deputy Chief Executive of Quest for Economic Development (QED), and a Board member of Yorkshire Forward.

Richard Ackroyd - Director of Regulation & Investment, Yorkshire Water Services.

Penny Pilling - Manager of Advocacy Services in the Hambleton / Richmondshire district of North Yorkshire.

Trevor Eager - an Adviser with Spen Valley Citizens Advice Bureau, and also a JP in the crime and family courts.

Cecile Levine - a benefits adviser for many years during which time set up and developed a benefits service at Bradford Cancer Support. Wrote and annually updates a Benefits and Information booklet which is distributed nationally. Devised and set up for Macmillan Cancer Relief a national telephone benefits advice line for patients and those affected by cancer.

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The Yorkshire Water
COMMUNITY TRUST

Registered Charity No. 1047923

Trust Newsletter

JANUARY 2004

The Principal Aims of the Trust are:-

- to help those Yorkshire Water customers who are in conditions of need and are unable to meet or pay charges for the supply of water and sewerage removal;
- to enable applicants to break the circle of debt and to resolve their debt problems in the long term;
- to make donations to charitable or other institutions as the Trustees in their absolute discretion think fit;
- to play a role in the establishment of Trust Funds throughout the water industry

For more information about the *Trust* you can ring us on **0845 124 24 26**
You can also E-mail info@ywct.org.uk
Why not check out our new website at www.ywct.org.uk

- The **Yorkshire Water Community Trust** is a registered Charity, and was launched by Yorkshire Water in August 1995 as a direct response to the obvious financial need of a proportion of its customer base.

- The Trust provides monetary assistance to those customers in genuine need, and is governed by a Board of Trustees.

In 2002/03:-

- The Trust was able to help 786 individuals & families *who were in conditions of need*. This is from the 1,183 applications received (66% successful). Awards totalling £281k were approved by the Trustees, at an average of £357 each.

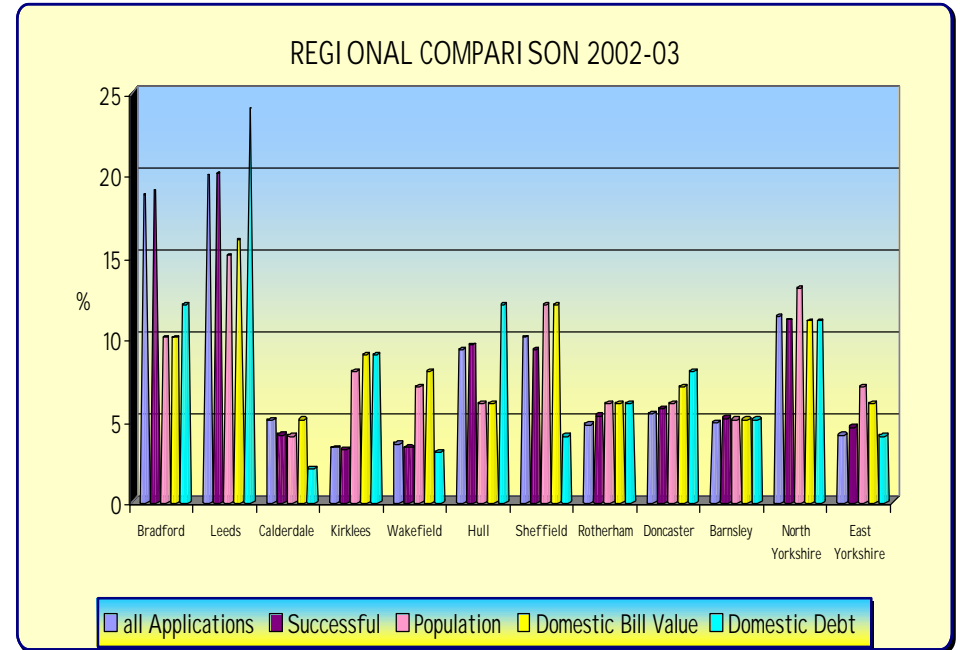
- 59% of all Applications came either from or with the support of an advice agency

- Only 4% came from Pensioners, with a similar number from the Asian communities and Single Adults (under 25 years of age).

- Half of all the Applications came from West Yorkshire.

Altogether, since its inception, the Trust has been able to help:-

- more than 6.7k deserving individuals and families
- with Awards totalling more than £2.3m



The above chart shows a comparison of:-

- Applications (All & Successful) received by the Trust;
- Population;
- Yorkshire Water's Domestic Bills and Domestic Arrears.

New Trustees

Along with the local business community, a network of more than 350 local advice and support centres is currently being used to recruit new Trustees.