

In 2004/05: -

- the Trustees are very pleased to have been able to make a small difference for 909 (previous year - 870) individuals & families who were in *conditions of need*;
- this was from the 1,145 (1,155) applications received - 79% (75%) successful;
- Awards totalling £329k (£326k) were approved by the Trustees, at an average of £375 (£362) each;
- 72% (76%) of all applicants had benefit(s) as their only income, and 83% (79%) of these were Successful;
- 31% (38%) of applicants were lone parents, and 84% (85%) of these were Successful;
- only 5% (5%) of applicants were young (under 25) / single, but 80% (82%) were Successful;
- only 2% (4%) of applicants were identified as being pensioners, of which 52% (62%) were successful;

IN TOTAL, SINCE IT WAS SET UP 10 YEARS AGO, THE TRUST HAS BEEN ABLE TO HELP, TO VARYING DEGREES:-

- MORE THAN 8,000 DESERVING INDIVIDUALS AND FAMILIES;
- WITH AWARDS TOTALLING ALMOST £3m



The Yorkshire Water
COMMUNITY TRUST

Registered Charity No. 1047923

Trust Newsletter

SUMMER 2005

The Principal Aims of the Trust are:-

- to help those Yorkshire Water customers who are in conditions of need and are unable to meet or pay charges for the supply of water and sewerage removal;
- to enable applicants to break the circle of debt and to resolve their debt problems in the long term;
- to make donations to charitable or other institutions as the Trustees in their absolute discretion think fit;
- to play a role in the establishment of Trust Funds throughout the water industry

For more information about the *Trust* you can:-

- Telephone: 0845 124 24 26
- E-mail: info@ywct.org.uk
- Website: www.ywct.org.uk

The **Yorkshire Water Community Trust** is a registered Charity, and was launched by Yorkshire Water in August 1995 as a direct response to the obvious financial need of a proportion of its customer base. The Trust provides monetary assistance to those customers in genuine need, and is governed by a Board of Trustees. The Trustees, from all across the region, bring with them a really wide range of backgrounds and knowledge.

The current Trustees are:-

Ken Jackson (Chair) - Non-Executive Chairman of PM Group plc, and a non-Executive Director of Kelda Group plc.

Penny Pilling - Manager of Advocacy Services in the Hambleton / Richmondshire district of North Yorkshire.

Trevor Eager - an Adviser with Spen Valley Citizens Advice Bureau, and also a JP in the crime and family courts.

Allison Bainbridge - Director of Finance at Yorkshire Water Services and Kelda Group Finance Controller.

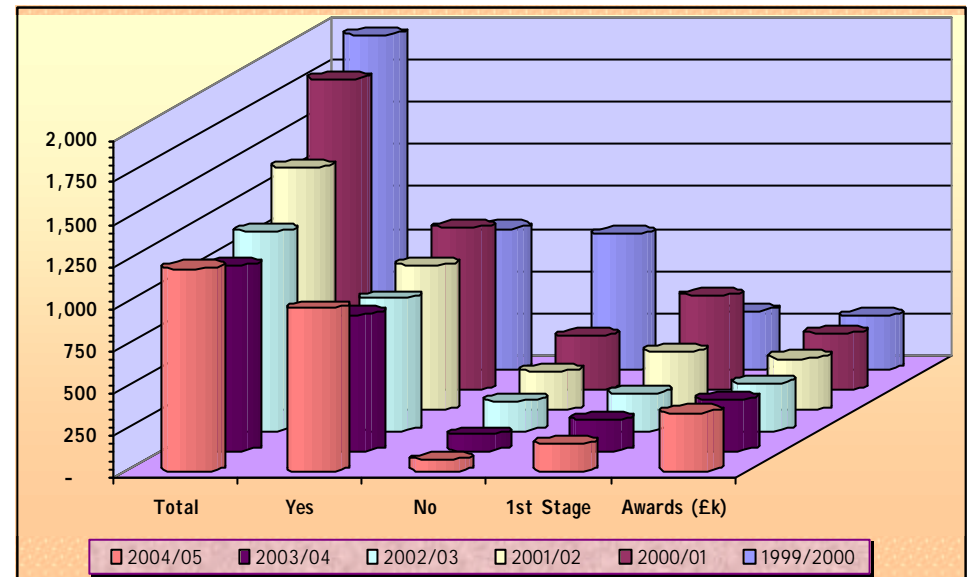
Louise Hewitt - following 14 years in the financial services industry, now Money Management Adviser with Boothferry Citizens Advice Bureau.

Ronnie Malcolmson - for more than 15 years has been in the fields of mental health and welfare rights. Currently a community development worker for the Supporting Boothferry Communities Project.

Ken Nikolic - Deputy Manager at Scarborough Citizens Advice Bureau.

Trust Application information

The following chart shows the pattern of applications received over the last 6 years of the *Trust's* life. It is obvious from this that the total number of Applications received has dropped considerably, mainly due to the awareness / publicity strategy which has been adopted. During this time the percentage of successful applications has risen year on year, from 42% to 79%.



Trustee Meetings

The Trustees meet quarterly - in June, September, December and March.

Trust Awareness

Just give us a ring if you want to find out more about who, and how, the Trust can help. Perhaps it could be arranged for the Trust Officer to come out and give a presentation about the Trust's activities?